Life During COVID-19
Adjusting to the “New Normal”
This year has proven to be both challenging and inspiring for Marbridge, and for our entire world. While there have been quite a few changes to what we consider normal, what has really stood out has been the amazing spirits of our residents, staff, and members of the community.

In March, through protocols set forth by Texas Health and Human Services along with our medical team, Marbridge implemented necessary precautions to reduce the risk of COVID-19 infection in our community. Our teams are taking all necessary provisions to prevent the spread of the virus and keep our staff and residents safe.

Some implemented measures include:

- All residents receive a temperature check every shift. Staff members have temperature checks at the beginning and end of each shift.
- All staff are required to wear approved masks.
- No visitors are allowed on campus and residents cannot go off-campus.

This issue of LIFE Magazine continues to dive into life at Marbridge during COVID-19 and exemplifies our core value of SAFETY. You can learn more about the precautions and protocols we have implemented at Marbridge when you visit Marbridge.org/coronavirus.

Sincerely,

Marbridge Medical Team

A Letter from the Marbridge Medical Team

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Resident Success

Meet Ray

Cool, kind, thoughtful, respectful, and friendly are just a few of the adjectives used to describe Ray, a resident at The Villa who embodies what Marbridge is about. Ray moved to Marbridge in 1994 and has loved making friends on campus, working in the community, and participating in Special Olympics.

“Ray excels in several areas of life here at Marbridge,” said Miranda Brugger, Social Worker at The Villa. “He is a great team player, friend, and roommate.”

He loves drawing, painting, arts and crafts, bingo, playing washers, and everything the Life Enrichment Team provides on a daily basis. Ray’s life of activity comes after holding some high profile jobs through his professional career.

“Ray used to work at Texas Capitol and at Antone’s,” said Duncan Murray, Villa Administrator. “Meeting former Governor Perry is kinda cool, but meeting Stevie Ray Vaughn, that’s priceless.”

He may be considered one of the most down to earth people you’ll ever meet, but if you ask Ray what his favorite things are about living at The Villa at Marbridge, he’ll shoot you straight.

“I like the staff, the nurses, and all the activities we do.”

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You Helped Make #AmplifyAustin Day 2020 Our Biggest Ever!

Amplify Austin 2020 happened the first week in March where our Emerging Leaders of Marbridge (ELM) hosted our kick-off event at Doc’s Backyard where we saw numerous supporters in attendance who helped raise funds and awareness of our mission. We even broke a seven-year #AmplifyMarbridge fundraising record, raising $110,115 in 24-hours. Doc’s arranged for drink sponsors to host each half-hour and proceeds from ordering that drink came back to Marbridge.

This year’s 24-hours of giving brought matching dollars we’ve never seen before.
- A supporting family has stepped forward providing a dollar-for-dollar match up to $500,000 during 2020 for the new Creed Ford III Therapeutic Riding Ranch. During #AmplifyAustin, we raised $62,372 towards this match.
- We raised $10,407 towards our future Culinary Kitchen being created out of the former Winter's Dorm kitchen.
- Benevolent Care, supporting residents who struggle covering tuition costs mostly due to outliving financial or family resources, raised $1,018.
- The remaining 16,318 was raised to cover unrestricted needs.

All of these campaigns remain open to donations. Our equine campaign will receive a dollar-for-dollar match through the end of 2020. During this pandemic, our greatest needs are funding for PPE items, unrestricted funding, and benevolent care as we anticipate we will have more residents enrolling in this program and we can only accept them if we have the supportive funding.

Thank you for making this such a great #AmplifyAustin in 2020!

Celebrate One Another at the Palentine’s Day Party

Palentine’s Day is an annual Marbridge tradition in which residents from all communities come together and celebrate a day of showing love and appreciation for each other. This year’s Palentine’s Day celebration, held in The Villa Life Enrichment Center, included live music, arts and crafts, and lots of smiles.

“I like the decorations and the dancing,” said Cory, a Village resident. “I like to celebrate with my friends, and it reminds me that Spring is coming.”

Learn more about the Emerging Leaders of Marbridge: Marbridge.org/elm

Donate to any of the campaigns listed by visiting: Marbridge.org/donate

Learn more and download a Miracle Society pledge form at Marbridge.org/miracle
Or contact Mia Wais at 512.735.2718 or mwais@marbridge.org

The Marbridge Miracle Society
Supporters Keep the Mission Viable and Accessible Now and for the Future

Marbridge truly has some of the best supporters a non-profit could ask for. From our volunteers, wishlist warriors, donors, and those who help spread the mission of Marbridge, every supporter continues to be a crucial advocate for helping residents and staff grow and succeed. There are also a group of supporters who help Marbridge in a way that ensures viability and perpetuity, the Miracle Society.

The Marbridge Miracle Society is a dedicated group of friends and supporters with a heart for the longevity of our mission to provide transitional and lifetime care for adults with intellectual and developmental disabilities. Miracle Society members help ensure sustainability for the Marbridge community.

“Miracle Society helps our greatest needs throughout campus from supporting those who care for our residents to ensuring that the campus can continue providing an active environment to learn, have healthy meals, maintain clean and safe buildings, and proper medical care for all of our residents,” said Mia Wais, Director of Development.

The Miracle Society is instrumental to the continued success of Marbridge and the mission to provide lifetime care for the residents.

“I hear residents’ stories about their thoughts on Marbridge and a consistent theme is ‘home.’ It’s every parent’s dream for their child to find a safe place to call home where they can live independently,” said Chris, a Miracle Society member. “That sense of security, belonging, and community is a powerful, positive dynamic in our residents’ lives, and what I love about Marbridge.”
Life During COVID-19

How Campus Has Adapted to the New Normal

This has been a year full of changes, precautions, and hardships. A time where day-to-day regularity changed to uncertainty and where getting back to “normal” is everyone’s ultimate goal. Though 2020 has been a trying year, there have been bright spots. Dedication, respect, generosity, and, most importantly, safety have been the catalyst for success in the community and at Marbridge.

In March, the Marbridge Senior Management Team, Medical Team, and Board of Trustees made the tough decision to lockdown the campus. That meant loved ones and volunteers couldn’t visit campus, residents who had jobs in the community couldn’t go to work, off-campus activities were halted, and precautions were put into place to stave off the spread of COVID-19 to both residents and staff.

“Countless work days were spent reviewing global, national, state, and local health protocols, research, and best practices for infectious diseases and nursing care,” said Wendy Worden, Director of Nursing at The Villa. “Dr. Fry, Dr. Krol, Michelle Coffey, CNS, and I spent hours every day of the week ensuring that we are working towards implementing the safest approaches to care. It is exceptional to work for an organization who trusts and supports the nursing and medical leadership teams. It is because of this, why we have made such drastic changes to our daily practices to ensure the highest level of protection for our residents and staff.”

Changes and protocols were put into place across the campus with The Villa seeing the most safety precautions. Being a licensed skilled nursing facility, The Villa’s population are the most at risk from the COVID-19 outbreak. The Villa team took the safety measure with the upmost sense of dedication and detail.

“We have handled the changing practices with open minds and sense of obligations to keep calm with an atmosphere of normalcy for our residents,” said Ana Vasquez, a Villa Licensed Vocation Nurse. “Many have made small changes or sacrifices in their daily lives to maintain a commitment to serve.”

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Learn more about Marbridge’s COVID-19 protocol and procedures:
Visit Marbridge.org/coronavirus
Life During COVID-19

continued...

“As a member of the Austin Public Health Nursing Home Task Force, I have seen the level of preparedness of facilities all over Austin,” said Dr. Michael Krol, Marbridge’s Physician. “The preparedness and measures taken by Marbridge staff to protect residents is setting the standards in the Austin community.”

Residents and staff have adapted well to the “new normal” of life during the COVID-19 outbreak. Masks on staff members has become second nature, hand sanitizer is the continued way of life, and activities on campus and communication virtually with loved ones has been plentiful.

“It has been awesome to see the residents as they learn a new way to stay engaged with loved ones through Zoom, Google Hangouts, or similar platforms,” said Marcus Mercer, Director of The Ranch. “It’s been so refreshing to see how the team has stepped up to think outside of the box and keep the residents engaged.”

Though no timetable is certain, everyone at Marbridge is excited for the day that COVID-19 is manageable. Safety, well-being, happiness, and the ability to learn have always been, and continue to be, core values to the mission. Though the coronavirus may have altered the way daily life happens, one thing that will never change is the drive to achieve a whole new life.

Your tax-deductible donation will help Marbridge supply much needed PPE and supplies during COVID-19 and support the mission for many years to come.

Visit Marbridge.org/donate
Heroes Volunteer Here

How Social Distance Volunteering has Helped During These Uncertain Times

"Heroes work here." It's a phrase that we hold high and is seen on signage put up around campus at Marbridge as our staff has been unwavering in their care and support for residents. That mantra also applies to a group of people that have unselfishly continued to dedicate their time and support to the Marbridge mission. Those people are our volunteers.

In mid-March, Marbridge closed the campus to the community in an effort to combat the potential spread of COVID-19. While this took some time to adjust, our volunteers rushed to help in any way possible.

"Marbridge volunteers are extremely valued, but when the COVID-19 precautions and protocols went into effect our volunteers showed true grit," said Haley Koop, Volunteer Coordinator. "They asked 'how can we help' and 'what can we do' to help around campus. Their dedication to the residents and staff is heartwarming and emotionally overwhelming."

Our volunteers, both essential and those practicing social distancing, have been vital in the continued success for Marbridge residents and staff during the COVID-19 outbreak.

"Having the support of the community in all of our efforts to keep our residents healthy and safe is especially important as this pandemic evolves and different decisions are made as needed and the community understands and accepts these changes as the proper protocols," said Scott McAvoy, Marbridge’s Executive Vice President.

The support of the community has been overwhelming. The outpouring of love and care from our social distancing volunteers has been truly inspiring. Volunteers from home have helped by fulfilling our COVID-19 wishlist, sending cards to campus, notes of inspiration, providing baked goods for the staff, sending donations, holding virtual Boy Scout meetings, virtual bingo, and so much more.

"This time has been challenging, but what has kept us going is hearing from families and supporters and knowing that we are 'trusted' by them," said Duncan Murray, Villa Administrator. "Cards, letters, thank you’s, food deliveries, scrubs, and even large items for our kitchen make difficult days bearable for all of us and helps us to push through when we are tired. I am grateful beyond adequate description."

Marbridge has also seen a handful of essential volunteers give during these times. The essential volunteers have helped across campus including work in direct care and Training & Education.

"Residents are able to continue with a somewhat normal weekly schedule," said Jana Kay Green, Director of Training & Education. "Volunteers allow many of our classes to continue and give residents a sense of normalcy during these uncertain times, and for those residents that are not able to work in the community right now, classes keep them busy and engaged."

Volunteers have always been a crucial piece in allowing Marbridge to continue helping residents achieve a whole new life. They shine bright in their support of the staff and are a part of the Marbridge family through thick and thin.

"We can only stay this strong because of the encouragement and support that our greater Marbridge community shows," said Becca McPherson, Vice President of Development. "Our families have shared their precious loved ones into our care and they, along with our volunteers, donors, and complete strangers help to give us the tools we need to make sure this mission serves many more generations. As our senior leadership recently told our entire staff, in this lifetime there will never be enough gratitude to show those who have stepped forward, knowing the vulnerable lives we’ve been entrusted to keep safe. Thank you will never be enough, but it’s what we can offer right now."

You Can Help Residents and Staff During the COVID-19 Outbreak with Items from the Marbridge Wishlist:

Marbridge.org/wishlist

To get involved with virtual volunteering or to find out more, contact Haley Koop at hkoop@marbridge.org or 512.
Community Care Class Continues To Shine with On-Campus Volunteering

Marbridge residents cherish the support they get from their peers, staff, volunteers, and members in the community. In 2017, Marbridge’s Training & Education program found a way to let residents show their appreciation by giving back to the greater community. That came in the shape of the Community Care Class, a class designed to let residents volunteer in the Austin community and give back in various ways.

The class is made up of a small group of residents that visit various places once a week and volunteer. Volunteering has included the Central Texas Food Bank, Community First Village, McKinney Falls State Park, and other local parks in cleanup efforts.

“This class is also a great way for residents to get involved in a work type situation who don’t have the opportunity to work on or off our campus,” said Cheri Martin, Community Care Class Instructor. “We also use it as a stepping stone for those residents looking to join the workforce.”

In March, the Community Care Class, along with residents who hold jobs in the community, transitioned to staying on campus to help combat the spread of COVID-19. The adjustment didn’t mean the class stopped their volunteering. Cheri, along with Carly White, Training Assistant, began having the Community Care Class help around campus. That included making bird seed sticks, helping in the garden and greenhouse, writing thank you cards for our amazing supporters, and more.

“We keep the bird feeders on campus covered in peanut butter,” said Sophie, a Ranch resident in the Community Care Class. The class continues to stay busy with on campus help and volunteering and are excited to get back into the community once COVID-19 diminishes and they can safely return.

“The residents are grateful and enjoy this opportunity to give back,” Cheri said.

Our Community

The Ride to Achieve

How Equine Therapy has Helped Residents Grow

Studies have shown that equine therapy provides adults with developmental disabilities an outlet to achieve and grow. Riders in equine therapy can improve their communication skills, build trust, learn social skills and develop a stronger sense of self-worth and self-confidence.

Courtney, a Ranch resident, is living proof of how significant equine therapy can change a person’s life.

When Courtney first moved to Marbridge she showed some difficulties adjusting. Ranch staff and instructors saw motivational issues that would keep Courtney from going to class, doing activities, and socializing.

“Courtney was not very social when she first came to Marbridge,” said Mary Jane Powers, Ranch Assistant Director. “She had a difficult few years with motivation, socializing, and attending classes.”

Mary Jane knew that Courtney showed love for animals and connected her with Jana Kay Green, Director of Training & Education. Jana and Courtney spoke about her joining Marbridge’s Equine Therapy class because of her love of animals, and Courtney decided to give it a try.

“A few months later, Courtney’s behaviors started to change,” said Shonda Corn, Equine Coordinator. “She became more expressive, confident, stepped outside her comfort zone, saw real improvement in her self-esteem, and became stronger physically and emotionally.”

Courtney’s success in equine therapy saw her move from assisted riding to more independent riding. After six months, she progressed to being an independent walk only rider.

“In her first show as an independent rider, Courtney won a belt buckle for one of her events,” Shonda continued. “Within the last few weeks, she has expressed an interest in trotting her horse and has been working on trotting some in her classes. She’s displaying excellent balance and control.”

Courtney has grown tremendously since joining the equine program. She now has a very social life, attends her classes regularly, and has made a dramatic turn from when she first moved in.

“It feels really good,” said Courtney. “It feels good riding on my own. My favorite things are riding independently and taking care of the horses, grooming, and feeding them.”

The success Courtney has seen is just one of the many triumphant stories to come from Marbridge’s Equine Therapy program. The current riding arena sees over 50 residents participate. In late 2018, Marbridge announced a capital campaign to construct the Creed Ford III Therapeutic Riding Ranch. The new equestrian center will allow for more residents across campus to participate in the equine program.

The new Riding Ranch will have a covered arena, classroom, larger stalls, and the ability for riders to train and take class in all weather conditions. Our current arena’s terrain doesn’t permit those with mobility issues to participate and can prove challenging for those already in the program.

In 2020, an anonymous donor pledged to match up to $100,000 in donations to the Riding Ranch. That means every dollar you donate in 2020 will be matched.

Contact Admissions to learn more about Community Care Class and all of the opportunities offered within our Training & Education program.
Admissions@marbridge.org
512.735.2704

Help the Riding Ranch become a reality with with a tax-deductible donation and help see more residents, like Courtney, succeed:
Marbridge.org/equine

Above: Sophie, a Ranch resident, shares a smile while volunteering at the Central Texas Food Bank.
Below: Residents help maintain campus beauty by planting new plants.

Above: Residents work with Carly White (left) at the Central Texas Food Bank.
Below: Residents help maintain campus beauty by planting new plants.

Left: Courtney shows off her silver medal.
Right: Courtney practices on-campus during the Special Olympics Equine Class.

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Premier Employees

The Marbridge Premier Employee Program has recognized over 265 employees whose excellent work ethic and positive personal character traits make them shining examples of Marbridge staff. Premier Employee awards are presented twice per year. Employees are nominated by their supervisors and receive a certificate of commendation and time-off pass redeemable for eight hours off with pay.

Patty Edwards-Lacey
Administrative Assistant, The Villa
Dependable // Kind // Thoughtful
Patty has been the Administrative Assistant at The Villa since August of 2018. She has been extremely dependable since her arrival and has stepped into a position held by her predecessor for over 20 years. Patty is always willing to help with any project, help keep staff and residents on track, and is kind and thoughtful to the residents, families, and staff.

Lisa Hemen
Resident Trainer, The Village
Compassionate // Innovative // Flexible
Lisa’s compassion has really helped her to succeed in supporting Village residents. Her compassion has been on full display as she offers support and comfort to residents who have struggled with self-confidence or worry. Her innovation in her role and the positive impact that she has shown residents is admirable.

Janna Langford
Resident Trainer, The Ranch
Creative // Innovative // Supportive
Janna is creative in coming up with positive ways for residents to meet their goals. She tries different approaches in helping residents with difficult situations and when one way doesn’t work, she quickly goes to work on problem solving to try something new. Janna integrates her professional life into her personal life being a Marbridge ambassador.

Angie Smith
Instructor, Training & Education
Problem Solver // Organized // Versatile
Angie started at Marbridge as a volunteer where she spent six years proving to be extremely versatile when working with residents, staff, and other volunteers. In 2013, she became a PRN instructor and was able to quickly learn how to teach all of the classes offered through Abilities Centered Training. She’s a real team player and became confidant for team members to turn to for her advice and problem solving.

Shurritte Vasquez
Cook, The Ranch
Loyal // Adaptable // Supportive
Shurritte always shows up happy and ready to work. She adapts to overcome any issue that she faces while working and helped kitchen changes with ease and confidence. She’s extremely kind to both residents and other staff members and shows extreme patience in her work. It’s a privilege having her on the Marbridge team.

Diana Vaughn
Resident Trainer, The Ranch
Thoughtful // Selfless // Hard-Working
Diana has proven that she is dedicated, hard-working, thoughtful, and a selfless individual. On day one, she hit the ground running and has never stopped going out of her way to make the Ranch residents feel loved and cared for. She steps up continuously to take residents on fun activities that are person centered and geared towards their personal interests.

Statement of Financial Position Fiscal Year 2019*

<table>
<thead>
<tr>
<th>Assets</th>
<th>FY 2018</th>
<th>FY 2019</th>
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<td>Current Assets</td>
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<td>Other Assets</td>
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<td><strong>Total Assets</strong></td>
<td><strong>$26,854,567</strong></td>
<td><strong>$27,762,447</strong></td>
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</tbody>
</table>

| Liabilities | | |
| Current Liabilities | $1,983,373 | $1,475,755 |
| Deferred Income - Lifetime Care | $43,567 | $42,288 |
| Long-Term Debt | $213,905 | $185,228 |
| **Total Liabilities** | **$2,240,845** | **$1,703,271** |

| Net Assets | | |
| Without Donor Restrictions | $20,243,651 | $21,527,342 |
| With Donor Restrictions | $4,370,701 | $4,531,834 |
| **Total Net Assets** | **$24,613,752** | **$26,059,176** |

2019 Financial Position

<table>
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<tr>
<th>Sources of Revenue</th>
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<th>FY 2019</th>
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<td>Tuition &amp; Fees</td>
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<td>Contributions</td>
<td>$4,000,640</td>
<td>$3,445,694</td>
</tr>
<tr>
<td>Other</td>
<td>$588,374</td>
<td>$708,105</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td><strong>$17,228,685</strong></td>
<td><strong>$17,044,255</strong></td>
</tr>
</tbody>
</table>

| Expenses | | |
| Program Services | $12,421,871 | $12,822,995 |
| Management & General | $2,200,044 | $2,130,253 |
| Fund Raising | $557,196 | $645,553 |
| **Total Expenses** | **$15,179,021** | **$15,598,801** |

<table>
<thead>
<tr>
<th>Change in Net Assets</th>
<th>FY 2018</th>
<th>FY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$2,049,664</strong></td>
<td><strong>$1,445,454</strong></td>
<td></td>
</tr>
</tbody>
</table>

*Fiscal year July 1, 2018 - June 30, 2019

Major Operational Expenses Fiscal Year 2019*
Marbridge is a non-profit residential community that offers transitional and lifetime care to adults with a wide range of cognitive abilities and — through compassion and faith — provides them opportunities to learn, experience, and achieve a whole new life.

AmazonSmile Donations

Did you know that nonprofits like Marbridge can receive donations when you shop on Amazon? You can give back while stocking up on supplies during the COVID-19 outbreak. While doing your shopping, use smile.amazon.com and select Marbridge as the charity you want to support. A portion of your purchase will be donated to Marbridge!

You can use smile.amazon.com through your desktop or through the Amazon App on your Android device. Just make sure before you make your purchase you select Marbridge as your charity of choice.

Shop smile.amazon.com

Upcoming Dates

- Last Day of Summer Semester: Aug 21
- Fall Break: Aug 24 - Sep 7
- First Day of Fall Semester: Sep 8
- Last Day of Fall Semester: Dec 17
- Winter Break: Dec 21 - Jan 10, 2021
- First Day of Spring Semester: Jan 11, 2021